

Job Outline

Working from home with a company-supplied van and equipment, the job involves attending to various customers premises to optimise the wheel alignment of commercial vehicles. Calls are directed from our call centre to our fleet of mobile technicians, and then the technician liaises directly with the customer to arrange a site visit. Using specialised laser alignment equipment the technician will measure the wheel alignment and make the necessary adjustments. Full training will be provided.

Various Location

Area 1: Anywhere near to North Kent, North Sussex, South London, South Essex, South Hertfordshire

Area 2: Anywhere near to Slough, Reading, Basingstoke, Newbury

Area 3: Anywhere near to Bristol or Gloucester

Area 4: West Midlands

Company Background

Steertrak is the Nation's largest independent commercial vehicle alignment company, with a 30 year history. Currently we have a fleet of 18 mobile engineers based around the UK servicing over 7000 customers. The head office is based in Tewkesbury Gloucestershire. Due to very rapid expansion and the roll out of new technical services, we now have four new vacancies.

Key Responsibilities

Provide technical expertise on steering issues to customers

Diagnose wheel alignment issues on a variety of commercial vehicles (HGVs, coaches, vans, cranes, trailers, municipal etc.)

Build relationships with own customer base

Maintain highest levels of workmanship and customer service

Keep own van and equipment in excellent state of working order

Key Skills/Experiences

Min 2 Years - relevant mechanical experience. HGV experience would be ideal, but we have also successfully recruited candidates from a broader set of a mechanical trades such as agricultural technicians, plant and equipment technicians, fitters, ex forces, etc..

Motivated, self-starter.

A positive work attitude is essential.

Numerate

Well organised, able to collate customer jobs sheets, sales records etc.

Driving licence

Specific wheel alignment experience would be very advantageous, however full training provided.

Physically fit – working under vehicles using heavy tools.

Company

Steertrak UK Ltd, Commercial House, Station Road, Tewkesbury, Gloucestershire. GL20 5DR.
www.steertrak.co.uk